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Inability to Pay Application for Utility Shutoff Protection

Cold Weather Rule effective October 1 through April 30

RESIDENTIAL RIGHTS AND RESPONSIBILITIES

The Cold Weather Rule provides you with these rights and responsibilities:

The Right to declare your inability to pay your utility bill.

The Responsibility, if you choose to declare inability to pay, complete the Inability to Pay application and return it to Itasca-Mantrap.

The Right to a mutually acceptable payment agreement with Itasca-Mantrap. This payment agreement will cover your existing arrears plus estimated usage during the payment agreement period.

The Responsibility to provide documentation to Itasca-Mantrap, or your local energy assistance provider, that your household income is less than 50 percent of the state median income.

The Right to appeal a notice of involuntary disconnection of service. If a member chooses to appeal, the member must send Itasca-Mantrap written notice of the basis of the appeal and the issue(s) in dispute. This written notice must be delivered to Itasca-Mantrap prior to the date of disconnection. The member will be notified when the appeal is reviewed. No disconnection of service will take place during the appeal process.

Itasca-Mantrap Account Number: _____

Name on Account: _____

Service Address: _____

City: _____ State: _____ Zip: _____

Home Phone Number: _____ Work Phone Number: _____

Total Annual Income: _____ Number of Persons in Home: _____

Please provide name of energy assistance agency to which proof of income has been provided: _____

If proof of income is incomplete, you will not be protected from disconnection.

This is a declaration of my inability to pay for electricity during the Cold Weather Rule months. I hereby authorize Itasca-Mantrap to exchange billing information with the local energy assistance provider. I acknowledge that I have received, read, and understand the notice of residential rights and responsibilities. I attest that the above information is true and correct.

To be protected from disconnection, I will contact Itasca-Mantrap to make a payment arrangement within four (4) business days of submitting this form.

I understand payment arrangements must be kept to be protected from disconnection.

Signature: _____ Date: : _____

Submit this completed form to Itasca-Mantrap.

Fax to: 218.732.5890

Mail to: Itasca-Mantrap
Attn: Member Services
PO BOX 192.
Park Rapids, MN 56470

This institution is an equal opportunity provider.



ITASCA-MANTRAP ELECTRIC COOPERATIVE

Minnesota's Cold Weather Rule 216B.097

The Cold Weather Rule states that a cooperative electric association must not disconnect and must reconnect the utility service of a residential member during the period between October 15 and April 15, if the disconnection affects the primary heat source for the residential unit and all of the following conditions are met:

- A member enters into and makes timely payments under a payment agreement that considers the financial resources of the household.
- The household income of the member is at or below 50 percent of the state median household income. The utility may verify income on forms it provides or obtain verification of income from the local energy assistance provider. A member is deemed to meet the income requirements of this clause if the member receives any form of public assistance, including energy assistance that uses an income eligibility threshold set at or below 50 percent of the state median household income.

Financial Assistance Agencies

You may be eligible for financial assistance when paying your electric bill. The following is a list of agencies to contact for assistance.

Becker County Human Services

218.847.5628
712 Minnesota Ave.
Detroit Lakes, MN 56501

Bi-County CAP, Inc.

218.751.4631 or 800.332.7161
6603 Bemidji Ave. N
Bemidji, MN 56601

218.547.3438 or 800.332.7135
8245 Industrial Park Road
PO Box 995
Walker, MN 56484

Hubbard County Social Services

218.732.1451
301 Court Ave.
Park Rapids, MN 56470

Mahube-Otwa

Detroit Lakes
218.847.1385
1125 West River Road
PO Box 747
Detroit Lakes, MN 56502

Park Rapids
218.732.7204
120 North Central
PO Box 229
Park Rapids, MN 56470

Wadena
218.632.3600
311 Jefferson Street S.

Wadena, MN 56482
**White Earth Housing Authority
Energy Assistance Program**

218.473.2711 or 866.885.7656
PO Box 418
White Earth, MN 56591